



what our clients say...

There was a fair amount of concern in advance about the venue for our client workshop. Afterwards there was acknowledgement of how comfortable people felt, despite the context. It was clear you had thought about how you could replicate the wallacespace experience. The way you'd adapted was both very effective and very comforting – even the sweets had been made covid appropriate! The changes to the food service worked well and it was clear all staff involved were taking social distancing seriously. Happy to recommend wallacespace as a Covid appropriate venue.

Rob Jones
Director, Arup

We had a wonderful meeting, everything was perfect and participants appreciated the hygiene measures taken by wallacespace very much. Mary was a great help, she made sure that we were comfortable all day long.

The audio was very good and that increased the quality of the exchanges. It was a mixed group as the trainer and some of the participants were online, so the hardest format. But all went well. Thank you so much for all your help and assistance, much appreciated.

Pinar
Signature Communications

Everything was very well organised with great consideration as to how they should operate in a Covid 19 World. We were allocated a larger room than usual to allow for social distancing. The one way system was well explained, and breakfast and lunch were served in our own break out area in individual portions to protect from contamination. Having Mary's mobile number for any IT support or changing of breaktimes etc., was super helpful and helped us avoid too much contact.

Our visit and the service was everything that we have come to expect from wallacespace and so very well thought out with regards to coronavirus – even the obligatory pick and mix had been set up in individual bags so that you can still have your mid-meeting sugar fix!

Catherine Agacy
BW

We had a great session and everything we needed was on hand. Your team was incredibly helpful and friendly and took care of everything. It allowed us to be productive and having the drinks and snacks nearby kept everyone motivated. Nothing but great things to say about our experience. So thank you again for such a flawless day.

Universal Music

Thank you to you and the team at wallacespace for taking such great care of us... more like spoiling us! We had such a fun and productive time. We have been raving about it and you will probably see more of us from iTech.

JooBee Yeow
iTech Media



Every single person, from front of house, through kitchen, washing up, replenishing coffee, doing IT/AV and serving cupcakes, was interested in who we were and what we were there for. No-one ever said to me it wasn't their job, even though I frequently asked questions to the wrong people.

The food – was wonderful, it made me so proud to offer great British cooking and hospitality to people from almost 20 countries. The healthy food was delicious and the tasty meals were good for us – an ideal combination. The attention to detail – cupcakes and even champagne were such a treat. Suffice to say, I'm not sure that I can go back to the basement of an airport hotel with fixed tea breaks and sandwiches for lunch!

Sarah Wylie
Vodafone



The room was light and there was space to move around. It didn't feel like a conference room, but like a place where you could do what you wanted - stick things on walls, sit on the floor, whatever came to mind. In my experience, this sense of 'permission' is super important as a foundation for creative work. The staff were super friendly and helpful. It makes such a difference to know there are a bunch of people ready - and happy - to help with sourcing stickers, or particular types of post its. This allowed me to focus my energies on the clients and getting as much out of the day as possible for them. The support of the staff really helped with this.

Matthew
AbbVie



The team at wallacespace made it their mission to provide the best service possible for our event. From the first time I enquired about using their space at Clerkenwell I knew we would be well looked after. I was invited to lunch and to look around and was immediately impressed by the quality of the food and the friendly atmosphere in the space. On the night I was thoroughly impressed as I walked in as I had expected to be running around trying to set up the space with tables and glasses, but instead everything was already done, the space looked smart yet elegant and the event went perfectly smoothly from start to finish. I had numerous compliments on the canapes and the venue choice.

Benedict
Wanderlust

The arrangements were easy. The rooms are exactly as described. The staff were very helpful. The food and drink were excellent. One of the delegates said to me "if you have all of your training here, I will definitely come!" It drives me mad when venues try to charge you for every little thing. I felt like your team wanted to make sure we had a great experience which gave a very different feel. I couldn't praise you more highly. Will definitely be back.

Rachel Donath
Mills and Reeve LLP



Please, please can you thank all the staff at St Pancras for making our week a spectacular success. The environment is so important when planning these sorts of days and without doubt the team, the room, the tea area and the lunches helped us make our training week a triumph! Wallacespace ticks all the boxes and always manages to exceed expectations.

Pfizer





From the first conversation we had with the team through to the follow up after the event, we have received impeccable service. The team really spent time understanding what we wanted to get out of the day and ensured they accommodated our needs in the most helpful way. On the day, they were welcoming, friendly and attentive and an absolute breath of fresh air. Their attention to detail was fantastic with wonderful little touches such as fresh coffee brewed for our arrival.



The space itself was as pictured online; bright, airy and full of comfortable seating. We chose the space as it was so uniquely different to your typical board rooms and it acted perfectly as the stunning backdrop for the filming of our digital conference.

This was our first venture back into the workplace following months of working from home and their efforts to create a covid secure environment without overshadowing the day were excellent and made us all feel relaxed and comfortable. With a one-way system round the building, cleaning taking place throughout the day and a track and trace system they created a reassuring environment.

A huge thank you to the team for providing such a wonderful experience.

Victoria Wareham

Dystonia

Delivery to expectations: way over. After 4 other markets, including some very expensive New York loft style SoHo apartment space, it is quite clear that wallacespace can be relied upon to deliver everything you promise, on time and to a professional level that sets the bar in my opinion, for the industry on a global scale.

Client service: you have been exceptional in terms of your 'can-do' and your constant friendliness, smile and enthusiasm. I have not been an easy client, this has not been a project that has been at all 'smooth' but you have been unfazed and only provided me with solutions from day 1.

Howard Parry-Husbands

Pollinate



The team at wallacespace are experts at organising corporate events with a non-corporate feel. Their Covent Garden venue is bright, interesting and imaginative, with lots of character and well chosen interiors. Right from the word go, they took a relaxed, unpressured approach, showing patience when I needed it and then getting quickly into gear with me once I was given the green light.



Tina Ujjainwala

British Airways

Everything went really well over the weekend. Wallacespace staff were incredibly accommodating and helpful. I never felt like a request was too big or too small. The rooms were set up perfectly and there was no problem when we had a last minute change. The Food in the evening meal was wonderful and service was great. Your attention to the dietaries was really appreciated by our volunteers. We really can't fault the wallacespace team and thank you so much for everything you all did in the lead up and over the weekend.

Foodcycle



wallacespace

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